



**Grievance, Appeal, Concern or Recommendation Form**

If you wish to file a grievance, appeal, concern or recommendation, please complete this form. If you choose not to complete this form, you may write a letter that includes the information requested below. The completed form or your letter should be mailed to:

**Buckeye Health Plan  
Appeal Department  
4349 Easton Way, Suite 400  
Columbus, OH 43219  
Phone 1-877-687-1189  
TDD/TTY 1-877-941-9234  
Fax 1-866-258-4102 (Appeal)  
Fax 1-877-865-0992 (Grievance/Complaint)**

Member's Name: \_\_\_\_\_

Member's Ambetter #: \_\_\_\_\_

Street Address: \_\_\_\_\_

\_\_\_\_\_  
City State Zip

Member Phone Number: \_\_\_\_\_

Tracking Number (if applicable. Found in upper left hand corner of denial letter):  
\_\_\_\_\_

Additional information to support the grievance, appeal, concern or recommendation (or attach):  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Member or Representative:** \_\_\_\_\_

**Daytime Phone #:** \_\_\_\_\_ **Date:** \_\_\_\_\_

***\*You must file an appeal within 180 calendar days of the date of the denial letter.  
\*You must file a grievance within 180 calendar days of the date of the event.***