



4349 Easton Way
Suite 300
Columbus, OH 43219

October 1, 2020

PROVIDER NAME
ADDRESS 1
ADDRESS 2
CITY, STATE ZIP

Beginning January 1, 2021, Ambetter from Buckeye Health Plan (Ambetter) is pleased to announce we are expanding our partnership with National Imaging Associates, Inc. (NIA) to provide utilization management for outpatient rehabilitative and habilitative physical medicine services on behalf of Ambetter. This program is consistent with industrywide efforts ensuring that physical medicine services provided to our members are consistent with nationally recognized clinical guidelines.

Under terms of the agreement, Ambetter will oversee the physical medicine program and continue to be responsible for claims adjudication and medical policies. NIA will manage outpatient rehabilitative and habilitative services through the existing contractual relationships with Ambetter.

Prior authorization for these NIA services begins on January 1, 2021. Any services rendered on or after January 1, 2021 will require authorization. Prior authorization will be available beginning December 14, 2020, for January 1, 2021, dates of service and beyond. Authorizations can be obtained through the website, www.RadMD.com or by calling NIA's Call Center 1-877-687-1189.

Services requiring prior authorization include:

- Physical therapy services
- Occupational therapy services
- Speech therapy services

Remember, you need to ensure that the member's therapy benefit is not exhausted prior to providing services, even if an "Approved Authorization" has been obtained. This can be accomplished by calling Ambetter at 866-296-8731.

In the coming weeks, you will receive more information from NIA, including training details.

We appreciate your support and look forward to your assistance in assuring that Ambetter members receive quality physical, occupational and speech therapy services delivered in a clinically appropriate manner.

Should you have questions, please contact Ambetter at 866-296-8731.

Sincerely,

Ambetter Provider Team

1-866-246-4358
TDD/TTY 1-800-750-0750

BuckeyeHealthPlan.com